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Chief Executive Officer

County of Los Angeles CHIEF EXECUTIVE OFFICE

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January 28, 2011

To: Mayor Michael D. Antonovich
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Don Knabe

From: William T Fujioka
Chief Executive Officer

A handwritten signature in black ink, appearing to be "W. T. Fujioka", is written over the printed name and title.

FOREIGN CONSULATE IDENTIFICATION CARD PROGRAM (JUNE 11, 2002 BOARD AGENDA, ITEM NO. 7) – ANNUAL REVIEW

Pursuant to Board Policy No. 3.050, this is to provide your Board with an annual review of the Foreign Consulate Identification Card Program.

BACKGROUND

The Program was established to allow County departments to accept a foreign consulate identification card (FCIC) as a form of valid identification. An FCIC is used only for identification purposes. It is not considered proof of legal residence nor does it extend any benefits to the holder which would require legal residency.

On June 11, 2002, your Board authorized the County of Los Angeles to accept the Matricula Consular, an FCIC issued by the Consulate of Mexico, as a form of identification. The FCIC for the Consulate of Argentina was accepted into the Program on August 1, 2003, and the FCIC for the Consulate of Korea was accepted into the Program on May 19, 2006. The Chief Executive Office was delegated authority to approve acceptance of a consulate's FCIC upon notification to your Board if the FCIC meets the criteria as set forth in the Policy.

"To Enrich Lives Through Effective And Caring Service"

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ANNUAL REVIEW

All County departments were surveyed to determine which departments were presented with FCICs in the course of their operations. The number of departments that have been presented with FCICs increased slightly in 2010 to 16, from 15 departments in 2009.

The attachment provides information on the services obtained by FCIC holders, the frequency with which they were presented and any operational issues reported by the departments presented with one or more of the eligible FCICs.

The following are highlights from the departments' responses:

- **Animal Care and Control** – FCICs were presented for animal adoptions, impounds, redemptions, license sales and renewals, and proof of animal ownership or for writing checks.
- **Assessor** – FCICs were presented in request for property information.
- **Child Support Services** – FCICs were presented in the establishment of child support, various enforcement actions utilized by the department, and in the signing of affidavits and/or declarations, requests for case closures and instances of mistaken identification; more than 3,000 Mexican FCICs and approximately 10 Argentine FCICs were presented, with no estimate of Korean FCICs as they were rarely presented, as well as six FCICs from El Salvador and two from Guatemala.
- **Children and Family Services** – FCICs were presented for Live Scan; some problems were reported and it was suggested that County acceptance of FCICs be extended to other countries in addition to Mexico, Argentina and Korea.
- **Coroner** – FCICs were presented for identification of decedents, legal next of kin, family members and witnesses, and during death notifications to family members; FCICs from El Salvador and Guatemala were also presented.
- **Health Services** – FCICs were presented for Live Scan and for identification, financial screening and numerous other reasons at various LA County Multi-Service Ambulatory Care Centers (MACCs), Comprehensive Health Centers, LAC+USC Hospital and other County health care centers; the department wonders why only FCICs from Mexico, Argentina and Korea are being accepted.

- **Mental Health** – FCICs were presented as a form of identification during Patient Financial Information form assessments, and to determine benefits/resources prior to receiving mental health services; a few clinics reported difficulty in determining FCIC authenticity.
- **Natural History Museum** – FCICs were presented in conjunction with gaining admittance into the Natural History Museum and the Page Museum at the La Brea Tar Pits.
- **Parks and Recreation** – FCICs were presented by community service volunteers and for youth sports program enrollment.
- **Probation** – FCICs were presented for visiting and release of detained minors, adult intake, supervision and investigation processes.
- **Public Health** – FCICs were presented at one public health center at its STD Clinic with a frequency of about 5-10 per month; generally, however, no photo ID is required for services provided at any of the public health centers.
- **Public Library** – FCICs were presented to obtain a library card, with 1,348 card issued to Mexican FCIC users, 11 cards to Argentine FCIC users, and 12 to Korean FCIC users.
- **Public Social Services** – FCICs were presented when applying for CalWORKS, CalFresh, Medi-Cal, General Relief, and refugee and CAPI programs.
- **Registrar-Recorder/County Clerk** – FCICs were presented for marriage license issuance, vital records copies, and check acceptance, with more than 8,000 FCICs presented in 2010.
- **Sheriff** – FCICs were presented as proof of identity for the release of property, the citation or booking process, and visiting jail inmates and inmate marriages; problems with fake Mexican FCICs are a regular occurrence and it is hard to check ID validity with the consulate, especially on weekends during inmate visiting times.
- **Treasurer-Tax Collector** – FCICs were presented for bidder registration for public auctions of tax-defaulted property, and for the department to respond to requests from U.S. Homeland Security and other Federal agencies to determine if a potential immigrant has received County services; frequency is estimated to be less than 20 per year.

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The following departments reported they were not presented with any of the eligible FCICs in 2010: Affirmative Action Compliance, Agricultural Commissioner/Weights and Measures, Alternate Public Defender, Auditor-Controller, Beaches and Harbors, Chief Executive Office, Chief Information Office, Community and Senior Services, Community Development Commission, Consumer Affairs, County Counsel, District Attorney, Executive Office – Board of Supervisors, Fire, Human Resources, Internal Services, Military and Veterans Affairs, Museum of Art, Public Defender, Public Works, and Regional Planning.

Based on the operational issues identified by departments, this Office will continue to work with the consulates to strengthen the FCIC Program. Also, given the number of departments that have indicated an interest in refresher training, we will be working with the affected consulates to coordinate this training.

If you have any questions or require additional information, please have your staff contact Ryan Alsop at 213-974-1100 (ralso@ceo.lacounty.gov) or Lourdes Saab at 213-974-1307 (lsaab@ceo.lacounty.gov).

WTF:RA:LS
GW:jg

Attachment

c: Executive Office, Board of Supervisors
County Counsel
All Department Heads

FOREIGN CONSULATE IDENTIFICATION CARD – ANNUAL SURVEY RESULTS 2010-2011

DEPARTMENT	PRESENTED FCICS AS A FORM OF PHOTO ID?			IF SO, IN CONJUNCTION WITH WHAT SERVICES OR ACTIVITIES WERE FCICS PRESENTED?	IF YOUR DEPT HAS BEEN PRESENTED WITH FCICS, DOES YOUR DEPT. HAVE ANY INFORMATION ON THE AMOUNT OF USE?	PROBLEMS WITH ACCEPTING FCICS AS VALID PHOTO ID?				ANY SUGGESTIONS, COMMENTS, OR CONCERNS REGARDING THE POLICY?	DOES YOUR DEPT. NEED TRAINING?		
	MEXICO	ARGENTINA	S. KOREA			MEXICO	ARGENTINA	S. KOREA	NONE		YES	NO	
Affirmative Compliance				N/A	N/A				X	No		X	
Agricultural Commissioner/Weights & Measures				N/A	N/A				X	No		X	
Alternate Defender				N/A	N/A				X	No		X	
Animal Care & Control	X		X	Animal Adoptions, impounds, redemptions, license sales and renewals. Also, to write checks or show proof of animal ownership.	Mexican IDs approximately 20% of total transactions at Baldwin Park and Downey Shelters, and approximately 60 transactions per year at the Carson Shelter. Korean IDs less than 10 transactions per year for all shelters.				X	A poster or flyer with all the acceptable legal forms and types of foreign identifications would be very helpful.		X	
Assessor	X	X		All presented in request for property information.	Mexican IDs – 4 in 2010 Argentine IDs – 1 in 2010 N/A				X	No		X	
Auditor-Controller				N/A	N/A				X	No		X	
Beaches and Harbors				N/A	N/A				X	No		X	
Chief Executive Office				N/A	N/A				X	No		X	
Chief Information Office				N/A	N/A				X	No		X	
Child Support Services	X	X	X	Services sought include assistance with child support matters in the establishment of child support and various enforcement actions utilized by CSSD. They were presented in the signing of affidavits and/or declarations, requests for case closures and instances of mistaken identification.	Usage varied within divisions department wide. We have recorded in excess of 3,000 Mexican FCICs presented and approximately 10 Argentine. We have no true estimate of Korean FCICs as they were rarely presented.				X	Some personnel have expressed concern with the validity of some cards. Our department has also been presented with FCICs from El Salvador (6) and Guatemalan FCICs (2) during the year.		X	
Children and Family Services	X			Live Scan.	10 to 200 depending on the office.	X				Expired FCICs have been reported as a problem. There have been instances wherein altered FCICs have been rejected.	Valid foreign passport is also a form of identification and should be accepted in lieu of an FCIC. The use of FCIC should be extended to members of other countries in addition to Mexico, Argentina and Korea.	X	

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	MEXICO	ARGENTINA	S. KOREA			MEXICO	ARGENTINA	S. KOREA	NONE		YES	NO
Community and Senior Services				N/A	N/A				X	No		X
Community Development Commission				N/A	N/A				X			X
Consumer Affairs				N/A	N/A				X	No		X
Coroner	X			Identification of decedents, their legal next of kin, family members and witnesses and during death notifications to family members.	Estimated at 15 to 30 times per month.				X	None. We have also been presented with similar cards from El Salvador and Guatemala.	X	
County Counsel				N/A	N/A				X	No		X
District Attorney				N/A	N/A				X	No		X
Executive Office – Board of Supervisors				N/A	N/A				X	No		X
Fire				N/A	N/A				X	Additional training on the specifics of FCICS and the County Policy would be appreciated.	X	
Health Services – Payroll and Personnel	X			Used as identification for purposes of live scanning a non-County Workforce Member.	Rare – one (1) instance noted within the last 5 years.				X	No		X

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	MEXICO	ARGENTINA	S. KOREA			MEXICO	ARGENTINA	S. KOREA	NONE		YES	NO	
Health Services - Finance and Revenue Management	X	X	X	Mexican - LA County Multi-Service Ambulatory Care Centers (MACCs) utilized the FCICs in their Primary Care and Specialists Clinics, Financial Screening, Clinic visits and Internal Medicine. Also, the LA County hospitals utilized the FCICs at inpatient and outpatients services areas and in the services for Emergency Registration Areas, Adults, Women's, and Pediatrics Primary Care, service areas. Also, when applying/interviewing for Ability-To-Pay (ATP), and/or Outpatient Reduced Cost Simplified Application (ORSA) and Medi-Cal Application process. Argentine - FCICs at the Comprehensive Health Centers are utilized at the Primary Care services, Financial screening, Clinic Visits and Specialty Clinics visits. LAC+USC Hospital utilize the FCIC in the Emergency Registration area of services. Korean - FCICs at Roybal Comprehensive Health Center and El Monte Comprehensive Health Center utilized when visits are for Primary Care Services and Financial Screening as well as LAC+USC hospital's Emergency Registration area.	Rancho Los Amigos was presented with approximately 10% of their inpatient admission services with FCICs and 3% when processing Medi-Cal applications and Hudson Comprehensive Health Center approx. 20% are seen for clinic visits.				X		One concern from Roybal Comprehensive Health Center: "Is there any reason why we only accept Mexican, Argentine, and Korean Consulates ID's?"		X
Human Resources				N/A	N/A				X		NO		X
Internal Services				N/A	N/A				X		NO		X
Mental Health	X			FCICs were presented as a form of identification during the assessment to complete Patient Financial Information forms to determine benefits/resources, prior to receiving mental health services	Approximately 5% of the clients, none is reported by DMH-Human Resources Bureau.	X				A few clinics reported a difficulty determining authenticity.	To ensure the Department is up to date on changing regulation, some training would be appreciated.	X	

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	MEXICO	ARGENTINA	S. KOREA			MEXICO	ARGENTINA	S. KOREA	NONE		YES	NO
Military and Veterans Affairs				N/A	N/A				X	No		X
Museum of Art				N/A	N/A				X	No		X
Natural History Museum	X	X	X	In conjunction with gaining admittance into the Natural History Museum of Los Angeles County and the Page Museum at the La Brea Tar Pits	Total use – 8 people.				X	No		X
Parks and Recreation	X			Community service volunteers; youth sports program enrollment.	Approximately 40% of community services workers present the ID according to our field staff. Once or twice a month for other programming.				X	Some staff have indicated a need for training; it would be ideal if online training is available.		X
Probation	X			Visiting and release of detained minors. Adult intake, supervision and investigation process.	Probation does not track, but FCICs are presented very infrequently.				X	No		X
Public Defender				N/A	N/A				X	No		X
Public Health				N/A. Photo ID is not required for services provided at any of the public health centers, therefore patients are not asked to present any form of ID for services provided.	N/A				X	Some staff have indicated a need for training, although most have not.		X
Public Health – South Health Center SPA 6	X			STD Clinic	We see about 5-10 per month. The clinic has been presented with Salvadoran Consulate ID cards.				X	No		X
Public Library	X	X	X	To obtain a library card.	<p>Mexican Consulate ID: Since July 2002, the Public Library issued library cards to 8,984 people who presented the Mexican Consulate I.D. card. The Library issued 1,348 cards last fiscal year. Customers with these cards borrowed 75,012 items last fiscal year.</p> <p>Argentine Consulate ID: Since August 2003, the Public Library issued library cards to 11 people who presented the Argentine Consulate I.D. card. The Library issued 4 new library cards last fiscal year. Customers with these library cards borrowed 82 items last fiscal year.</p> <p>Korean Consulate ID: Since July 2008, the Public Library issued a library card to 12 people who presented the Korean Consulate I.D. The Library issued 7 new library cards last fiscal year. Customers with these library cards borrowed 61 items last fiscal year.</p>			X	Annual survey allows libraries to review the program with the Community Library Managers.		X	

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	MEXICO	ARGENTINA	S. KOREA			MEXICO	ARGENTINA	S. KOREA	NONE		YES	NO
Public Social Services	X	X	X	When submitting applications for CalWORKs, CalFresh, Medi-Cal, General Relief, Refugee and CAP programs.	The number of persons who have presented FCICs is 56,355.				X	No.	X	
Public Works				N/A	N/A				X	No	X	
Regional Planning				N/A	N/A				X	No		X
Registrar-Recorder/ County Clerk	X	X	X	Marriage Licenses Issuance, Vital Records Copies, Check acceptance.	About 8,185 FCICs were presented to our department in 2010.				X	No.	X	
Sheriff	X			The FCICs are accepted as proof of identity for the release of property, the citation or booking process, and the visitation of inmates in the County jails.	The use of FCICs is not tracked. A poll of all Sheriff's Department Units was conducted. FCICs from Mexico are seen on a regular basis. There were no reports of FCICs from Argentina or Korea. However, it is possible they have been seen by patrol deputies in the field.				X	No		X
Sheriff - Men's Central Jail	X	X	X	Inmate visiting, inmate marriages.	No information.	X				Access to check/confirm valid consulate I.D. without having to go through the consulate offices. Possibly include a fingerprint-based system. Ongoing training is always appreciated.	X	
Treasurer-Tax Collector	X		X	Bidder registration for the Public Auction of tax defaulted property. Requests from U.S. Homeland Security, Citizenship and Immigration Services made to TTC to determine if a potential immigrant has received County services.	We see less than 20 per year.				X	No.		X

01/26/2011